



The Smart Works Fashion Club

## **Terms and Conditions**

Smart Works Charity (Charity number:1080609), is a limited company registered in England and Wales under Company Number: 3870671, with its registered office at Unit 1, 202-208 New North Road, Canonbury Yard, London, N1 7BJ.

On purchasing a membership to The Smart Works Fashion Club, you are automatically agreeing to these terms and conditions and you are providing us with the appropriate consent to handle your personal information in accordance with data protection laws and our data protection policies which can be found [here](#). References to the “charity”, “we” or “us” are references to Smart Works Charity

### **1. Membership benefits**

1.1 As a member, you will automatically receive a range of benefits as part of your membership package. The membership package will include:

- Access to two exclusive, ‘in conversation’ events a year
- Ad-hoc virtual events throughout the year
- VIP preview night tickets to the Smart Works Fashion Sale
- Exclusive discounts and perks provided by Smart Works partners

1.2 We reserve the right to change the benefits that apply to Fashion Club membership. Where possible, changes to benefits will be published on the Smart Works website.

1.3 We may maintain, cancel, or introduce different categories of membership from time to time. It is your responsibility to ensure that you have the most appropriate category of Membership to suit your personal circumstances at any time. Smart Works Charity is not responsible in the event that a more appropriate category of membership may be available at any time.

### **2. Price information**

2.1 We reserve the right increase the price of your membership subscription on an annual basis. You will be informed of any fee increase ahead of time.

### **3. Credit/Debit card payments**

3.1 The credit/debit card information you provide us for a Membership transaction is used solely for the purpose of processing that Membership transaction. If we are unable to process payment from the credit/debit card details you have provided, we will contact you to verify your card details

#### **4. Direct Debit payments**

4.1 If there are any changes to the amount, date or frequency of your Direct Debit, you will be notified 10 working days ahead of your account being debited.

4.2 If an error has been made in the payment of your Direct Debit by us or your bank/building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society. If you receive a refund you are not entitled to, you must pay it back when requested to do by the Charity.

4.3 You can cancel a Direct Debit by contacting your bank or building society. Written confirmation may be required.

4.4 You are protected by the [Direct Debit Guarantee](#).

4.5 Your membership will renew automatically annually.

4.6 With the exemption of the 4.2 clause, no refunds will be offered.